



# DTS

# SECURITY AWARENESS SERVICE

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## ONE CLICK IS ALL IT TAKES – AND ROUTINE BECOMES A RISK

Today's cyberattacks are precise, fast, and highly personalized. Phishing emails look deceptively real, messages come from trusted sources, and attackers specifically target publicly available information. An email from the "CEO". An urgent Teams message. A quick call with a credible voice. What used to be easy to spot is now almost indistinguishable from reality.

## THE REALITY

A single click can be enough to compromise systems, lose data, or paralyze entire business processes. **The biggest vulnerability? Not the technology, but the human factor at the decisive moment.**

- Provision of the next-generation security awareness platform, including a modular suite of e-learning sessions
  - Creation of customized training modules from existing content (e.g., PPT, SCORM) using AI
- Continuous real-time micro-learning
  - Provision of regular, short learning modules with interactive content
  - Adaptive adjustment of frequency and difficulty level based on learning progress, user behavior, and risk profile
- Customized training through OSINT (Open-Source Intelligence) based risk analysis
  - AI-based orchestration for creating personalized learning paths
  - Tailored to target groups based on roles, responsibilities, and risk profiles
- Regular multi-channel attack simulations & joint regular meetings
  - Email, SMS, voice calls, or collaboration tools such as MS Teams
  - Quarterly design and rollout of phishing simulations
  - Creation of custom phishing templates
- German support via DTS: 9/5 DTS Admin Support Hotline
- Hosted in the German/European cloud

## THE CHALLENGE

Employees face time pressure every day, make quick decisions, and are targeted precisely in those moments. Traditional training falls short because it:

- imparts knowledge but does not change behavior
- occurs too infrequently and is quickly forgotten
- does not address individual risks or roles

At the same time, attack methods evolve rapidly – often faster than training programs can be adapted.

## THE NEXT-GEN SOLUTION: DTS SECURITY AWARENESS SERVICE

### DTS takes an approach that keeps pace with reality:

continuous, adaptive, and practical. Instead of one-time training sessions, we create a learning system that actively supports and empowers employees. Furthermore, as a German solution, it is delivered entirely from the German/European cloud – ensuring maximum data sovereignty, transparency, and compliance with the highest European standards.

The focus is on:

- Realistic attack simulations via email, SMS, voice, and collaboration tools
- AI-powered personalization that adapts content to behavior, role, and risk profile
- Real-time micro-learning that kicks in exactly when it becomes relevant
- OSINT-based risk analyses that reveal real vulnerabilities

## MORE THAN JUST TRAINING – A CONTINUOUS PROCESS

DTS guides you through the awareness cycle – from planning and simulations to evaluation and optimization. Progress becomes transparently measurable, and risks are specifically reduced.

- Regular phishing and multi-channel simulations
- Customized learning paths for different target groups
- Clear metrics on behavior, risk, and progress
- Live dashboards and insightful reporting

## THE RESULT

*Uncertainty turns into confidence. Risk turns into resilience.*

- Employees recognize attacks before damage occurs
- Misconduct is sustainably reduced
- Security awareness becomes part of the corporate culture

**Cybersecurity starts with people. With modern DTS Next-Gen Security Awareness, uncertainty turns into active defense – continuous, measurable, and effective.**