



DTS MONITORING SERVICES

MONITORING "MADE IN GERMANY"

In an age when IT systems must be available at all times, a reactive approach is not effective. Outages, performance issues and disruptions create extra work and jeopardize productivity, quality and customer satisfaction. With DTS Monitoring Services, you gain access to structured, efficient and professional IT monitoring. You establish a proactive approach that reduces risks and sustainably strengthens the availability of business-critical infrastructure, services and processes.

AVAILABLE OPERATING MODELS

On-Prem – Managed by Customer

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On-Prem – Managed by DTS

The ideal solution for organizations that manage their own monitoring and want to retain full control over operations and analysis. To complement this, our Kickstart Workshop provides a quick and structured introduction to the interface, which is designed for practicality, clarity and immediate benefits. In addition, DTS can handle incidents outside of your business hours.

Basic: Monitors standard infrastructures such as servers, networks and storage, as well as common applications, using proven standard checks. Automatic alerts, predefined thresholds and clearly defined escalation paths ensure transparency during ongoing operations.

Advanced: In addition to business-critical applications, it also monitors databases, container platforms and Kubernetes platforms. Intelligent alert handling, complex escalation chains, active incident management by DTS experts and customizable dashboards provide transparency and significantly reduce the workload.

EXPANDABILITY

Service Monitoring

Expand your monitoring beyond just infrastructure and keep an eye on the availability and quality of key services. You can immediately see whether systems and services are functioning reliably.

Process Monitoring

Process Monitoring allows you to focus on business-critical processes. Instead of simply monitoring technical components, you can verify whether key processes within your organization are stable, performing well and functioning seamlessly. This quickly reveals the actual impact that disruptions have on users and business units.

GPU Monitoring

More and more companies are deploying their first production LLM workloads using their own models, with a gateway in front and GPU capacity in the background. However, the operational aspect is often overlooked. Our service provides visibility into what these operations actually cost, how heavily the GPU is utilized and how quickly and reliably the models and services are running. Thanks to continuous visibility and alerts, AI workloads are no longer a black box.

AT A GLANCE

- Comprehensive monitoring developed in Germany
- Pragmatic, professional IT monitoring
- On-premises operation as needed: self-managed or managed by DTS experts
- Choose between Basic & Advanced for the right scope of services
- Add-ons: Service, Process & GPU Monitoring
- Higher availability & sustainably stronger IT, OT & IoT operations