

CASE STUDY RETAIL

24/7 security operations for EK/servicegroup eG



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„We were looking for IT security experts who would work with us on an equal footing and who wanted to develop an understanding of our structures, challenges and working methods. With DTS, we found this expertise and customer-specific focus. What's more, we now have 24/7/365 protection for our IT operations – solution-oriented and effective.“

Dennis Goleschny, Lead of IT at EK/servicegroup eG

Challenge

- Establishment of a comprehensive IT security solution
- Expertise & support through managed services

Solution

- DTS Cockpit as an all-in-one platform for 24/7/365 IT security

Result

- 24/7 security operations as a managed service with genuine experts
- Central platform for viewing, understanding, acting, validating and optimizing
- Managed detection & response with DTS's own SOC – around the clock
- DTS Purple Teaming as a personal coach for sustainable further development of the security level
- “Made in Germany” – everything from a single source from a German security software vendor
- Cost-effective, high-quality compensation for your own security operations & active relief

EK Retail (EK/servicegroup eG)

EK Retail supports around 3,800 retail companies from many European countries and performs a wide variety of tasks for them. They see themselves as a service provider for the retail sector and are a purchasing association, marketing network and competence network all in one. The EK Group's business model is characterized by its focus on eight strategic business areas: EK Home, EK Fashion, EK Living, EK DIY, EK Sport, EK Books, EK France and EK Special Accounts.

As a purchasing group, EK Retail is committed to providing the best possible support to its retail partners and suppliers. As a driving force for independent, medium-sized specialist stores, specialist markets and department stores, one of its main tasks is to lead owner-managed, local retailers into the digital future.

DTS Cockpit – THE security operations platform

All companies are now aware of the major challenge posed by the massive increase in cyber risks. Legal guidelines, increasing requirements and complexity in IT, a shortage of skilled workers, budget and investment cuts and the growing demand for greater independence are additional factors. EK/servicegroup eG has also addressed the issue of how to holistically secure its own IT operations, ensure 24/7 protection including support and analysis by absolute experts and also meet the other challenges mentioned above.

This is how EK became aware of DTS and the DTS Cockpit. As part of DTS's own roadshow event series, various IT topics and services were presented, including the 24/7 security operations platform developed in-house by DTS. Thanks to the local proximity, further discussions quickly ensued, in which DTS was able to convince with a partnership-based approach on an equal footing and with a great deal of understanding for the circumstances of medium-sized businesses. After all, DTS stands for "by medium-sized businesses for medium-sized businesses" like hardly any other service provider and IT vendor.

The result is that EK benefits from 24/7 security operations as a managed service with real experts. The central platform enables genuine viewing, understanding, acting, validating and optimizing in and from the security landscape. Managed Detection & Response with DTS's own SOC is not only in operation around the clock. It is also enriched with real human intelligence, expert assessment and classification. The included DTS Purple Teaming is a globally unique USP. As personal coaches, the offensive security specialists ensure the sustainable development and enhancement of the security level.

DTS Cockpit stands for "Made in Germany," for everything from a single source from a German security software vendor with data located in Germany and provision via the cloud in its own certified German data centers. No other managed security services provider offers full relief, such high-quality compensation for the company's own security operations and at such an attractive price.