

# CASE STUDY

PHARMACEUTICAL INDUSTRY

## Quality, innovation & technology for Rottendorf Pharma



more DTS Case Studies

”

*“DTS, with its all-in-one platform, has helped us to make our IT security strategy, which is a key element of our company’s success, more efficient and secure.”*

Dr. Olaf Höbel, Director Service Unit Digitalization at Rottendorf Pharma

### Challenge

- establishment of a integrated IT security solution
- NIST cybersecurity framework as basis for Zero Trust
- support through managed services

### Solution

- all-in-one platform DTS Cockpit
  - Cortex XDR pro with MDR-Service
  - Next Generation Firewall with co-managed Firewall Services
  - IDaaS
  - ARP-GUARD NAC
- GlobalProtect secure remote access

### Result

- 24/7 security operations as a managed service with real experts
- central platform for vendor-independent bundling of state-of-the-art security solutions
- interaction of solutions & secure access in the way of Zero Trust
- see, understand & quickly take action against cyber threats
- sustainable further development of the security level
- cost-attractive, qualitative compensation for own security operations & active workload reduction

## Rottendorf Pharma

Rottendorf Pharma is one of the leading contract manufacturers and developers (CDMO) and has been active for more than 95 years in the production and packaging as well as the development of formulations and analytical processes for solid oral dosage forms for the international pharmaceutical industry. This includes large, small, virtual and global pharmaceutical and biotechnology companies. The staff includes more than 1,300 experienced and competent employees, including many formulation scientists and technicians.

### Success factor IT security

Ensuring seamless and effective IT security is one of the greatest challenges facing companies today. Rottendorf Pharma has long recognized this and considers an integrated IT security strategy to be an important business factor and strategic basis for success from the very beginning. On the one hand, the global political situation, in particular also the development of cybercrime in the European area, gives sufficient cause for concern. On the other hand, the attention and importance of cyber resilience has increased significantly among customers and also in the internal perception of the company.

*“The investments in cooperation are all well worth it and necessary in order to be able to secure the close partnership and therefore the joint successes in the long term - I expressly recommend this for everyone!”*

Dr. Olaf Höbel, Director Service Unit Digitalization

### Challenge: integrated IT security solution with a reliable partner

Rottendorf Pharma was faced with the major challenge of not only finding but also establishing a complete IT security solution. The solution had to be an integrated system so that, for example, all phases of the NIST framework were addressed seamlessly and consistently and were suitable as a basis for a Zero Trust approach. Beyond the pure product selection, Rottendorf Pharma was looking for a partner who could support the company in the areas of service, supervision and support.

Rottendorf Pharma and DTS have enjoyed a long-standing and reliable partnership. Through regular personal exchanges between Dr. Olaf Höbel, Director Service Unit Digitalization at Rottendorf Pharma and Mr. Christian Tauche, Account Manager at DTS, as well as through events, they were always aware of the solution portfolio and the strategy of DTS.

The NIST cybersecurity framework is a tool that helps organize and improve cybersecurity at the same time. It contains a set of best practices and guidelines that help significantly improve the organization of cybersecurity. It provides a way to detect and respond to cyber attacks.

### DTS Cockpit – the central security operations platform

*“The threat landscape is constantly changing and this is the reason for our desire for an integrated platform,”* says Dr. Olaf Höbel. DTS convinced us with its solution competence, the excellent expertise of its employees and the innovative and state-of-the-art solution portfolio. The strategic and technical product solutions paired with a modern service concept fit Rottendorf Pharma very well and fulfill all IT security requirements. *“DTS has managed to offer and implement all these challenges in a complete service,”* says Dr. Olaf Höbel. In addition to bundling the IT security architecture on a central platform, the use of innovative technologies and solutions as a managed service was a key factor in the decision to use DTS Cockpit.

### IT specialist lack - this is how DTS helps

Since deploying the security operations platform, Rottendorf Pharma has been able to significantly reduce the complexity of IT security and the administrative workload for the IT teams. The benefit of DTS Cockpit is an increase in the security level of Rottendorf Pharma. In addition, Rottendorf Pharma's employees can rest assured every day that they can go about their work in a secure environment. *“By using DTS's managed services, our IT staff can continue to focus on their core business. Expensive and time-consuming further training and the recruitment of specialists in the field of cyber security are thus unnecessary,”* says Dr. Olaf Höbel.

Rottendorf Pharma is also enthusiastic about the cooperation with the DTS team. The experts were at their side at all times, from strategy development and project implementation to day-to-day business. *“The communication structure is good and reliable. Interaction is characterized by respect, understanding and a shared desire to get things done,”* says Dr. Olaf Höbel. He adds: *“DTS has helped us with their all-in-one platform to make our IT security strategy, which is an important pillar of our company's success, more efficient and secure”.* All activities are monitored in real time. Potential threats are analyzed and, in the event of a „positive“ identification, direct actions and measures are taken to prevent spread at an early stage. This not only ensures complete transparency, reliable detection of cyber threats and an increase in the security level, but also sustainably relieves the IT team at Rottendorf Pharma.