

A knight in full plate armor, including a helmet with a visor, stands holding a large shield. The shield is yellow with a white unicorn emblem. The background is dark with a network of blue and purple nodes and lines, suggesting a digital or cyber environment.

DTS

Patch & Client Management

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Everyday, complex IT tasks often take up large amounts of time and human resources. This lowers productivity and efficiency. At the same time, vulnerabilities in operating systems and applications are among the most common points of attack for cyber criminals. Conscientious management of patches and clients, although laborious, is therefore equally relevant to security. Our DTS Patch & Client Management is not only a way to standardize and automate all processes, from rollout and necessary updates to ongoing management. Our managed services significantly reduce your administrative work and ensure secure management of all patches and clients.

- Complete lifecycle support through our Patch & Client Management
- Provisioning from the DTS data centers
- Complete support & configuration of the platform
- Creation of all application, driver, patch and operating system packages
- Automation of packaging, distribution, installation & administration
- Customization of the update sources for Office 365 & Windows Feature Updates
- DTS Helpdesk Service

For lifecycle support of your patches and clients with our Patch & Client Management solution, we can take over the entire all-round service package if required. Provisioning comes from our own certified high-performance data centers. In this way, we guarantee continuous operation, security and scalability. You receive the software packages from our data centers via a secure HTTPS connection to a depot server pre-installed by us or your own infrastructure.

In addition, we create all application, driver and operating system packages and take over all aspects of support for and configuration of the platform. Of course, we will coordinate all individual rules with you. Distribution is always carried out in compliance with the defined settings and groupings.

In addition, we offer centralized management of Office 365 and Windows Feature Updates, so that you can switch between Microsoft and DTS servers, for example, to provide employees working from home or in-house systems with the optimal transmission path.

Last but not least, our first and second-level support is available to you in the form of the DTS Helpdesk Service. Contacts are on site around the clock and provide direct assistance. In this way, we guarantee permanent and professional support from our technical experts.

Take advantage of the many years of expertise behind DTS. We will relieve the burden on your IT department significantly!

Features	DTS Client Management	DTS Patch Management
Automatic PC & software installations	✓	✗
Automatic installations of drivers	✓	✗
Automatic configuration of software (server connections, settings)	✓	✗
Update and patch management for 3rd party applications	✓	✓
Software and hardware inventory	✓	✗
Preparation of data carriers and rollouts	✓	✗
Packaging of the software	✓	✗
Distribution via web possible (https)	✓	✓
Individual software store	✓	✗
Scheduled patches	✓	✓
Success control after installation and updates	✓	✓
Monitoring of software rollouts	✓	✗
Automatic and rule-based execution of updates & patches (eliminate vulnerabilities)	✓	✓
Compliance with guidelines, e.g., by forming departmental groups for packaging	✓	✗
Revision security through documentation in case of changes	✓	✗